Overview

This manual contains complete repair procedures for the Macintosh TV shown at left.

Figure: Macintosh TV
Specifications

Macintosh TV
Processor

CPU
Motorola 68030 microprocessor
32 MHz
Built-in memory management unit (MMU)
Coprocessor
Socket for optional math coprocessor
Specifications

Memory

RAM
4 MB of dynamic RAM on board
Expandable to 8 MB (100 ns or faster SIMMs)
72-pin DRAM SIMM connector

ROM
1 MB of ROM, expandable to 2 MB

PRAM
256 bytes of clock/calendar/parameter memory
Long-life lithium battery

VRAM
512K of VRAM on board (displays up to 256 colors or 8-bit color)
# Disk Storage

<table>
<thead>
<tr>
<th>Drive Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Floppy Drive</td>
<td>Internal 1.4 MB Apple SuperDrive</td>
</tr>
<tr>
<td>Hard Drive</td>
<td>3.5-inch, internal 160 MB SCSI hard drive</td>
</tr>
<tr>
<td>CD-ROM Drive</td>
<td>Internal AppleCD 300i, double-speed CD-ROM drive</td>
</tr>
</tbody>
</table>
I/O Interfaces

Serial
Two RS-232/RS-422 serial ports; mini DIN-8 connectors

SCSI
One SCSI parallel port; DB-25 connector
Connects up to six external SCSI devices

Apple Desktop Bus
Two Apple Desktop Bus (ADB) ports; mini DIN-4 connectors
Maximum of three ADB devices recommended
Maximum current draw: 500 mA
(Mouse draws 10 mA, keyboard draws 25 mA)
<table>
<thead>
<tr>
<th>Specifications</th>
<th>I/O Interfaces - 5</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Infrared Receiver</strong></td>
<td>For remote control</td>
</tr>
</tbody>
</table>
| **Sound** | Sound-output port capable of delivering stereo sound  
Sound-input port for monaural sound input  
Front headphone jack capable of delivering stereo sound |
Specifications

I/O Devices

**Keyboard**
Supports all Apple Desktop Bus keyboards

**Mouse**
Apple Desktop Bus Mouse II
New, ergonomic design

**Speaker**
Adjustable sound control on front of bezel
Specifications
Sound and Video - 7

Sound and Video

**Sound Generator**
- Records at 11 kHz or 22 kHz sample rate
- Plays back at 11 kHz or 22 kHz sample rate
- Two speakers with enhanced stereo sound
- Allows playback and recording of ordinary audio compact discs

**Video Display**
- 14-in. diagonal, 13-in. viewable screen
- Trinitron CRT with high-contrast glass
- .26-mm aperture grille pitch
- 640 pixels by 480 lines; 70 dpi
## Electrical

<table>
<thead>
<tr>
<th>Specification</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Line Voltage</strong></td>
<td>100–240 VAC; Universal power supply</td>
</tr>
<tr>
<td><strong>Frequency</strong></td>
<td>47–63 Hz, single phase</td>
</tr>
<tr>
<td><strong>Maximum Power</strong></td>
<td>120 W</td>
</tr>
</tbody>
</table>
## Physical

<table>
<thead>
<tr>
<th>Specifications</th>
<th></th>
</tr>
</thead>
</table>
| **Dimensions** | Height: 17.9 in. (45.5 cm)  
                 | Width: 13.5 in. (34.4 cm)    
                 | Depth: 16.5 in. (42.0 cm)    |
| **Weight**     | 41.5 lb. (18.9 kg)           |
Environmental

Operating Temperature: 50–104°F (10–40°C)

Storage Temperature: -30 to 116°F (-30 to 47°C)

Relative Humidity: 20–95% noncondensing

Altitude: 10,000 ft. (3048 m) maximum (operating)
           15,000 ft. (4572 m) maximum (non-operating)
Troubleshooting
Macintosh TV
General

The Symptom Charts included in this chapter will help you diagnose specific symptoms related to your product. Because cures are listed on the charts in the order of most likely solution, try the first cure first. Verify whether or not the product continues to exhibit the symptom. If the symptom persists, try the next cure. (Note: If you have replaced a module, reinstall the original module before you proceed to the next cure.)

If you are not sure what the problem is, or if the Symptom Charts do not resolve the problem, refer to the Flowchart for the product family.

For additional assistance, contact Apple Technical Support.
## Symptom Charts

### Video

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Steps</th>
</tr>
</thead>
</table>
| Screen is black, too dark, or too bright; audio and drive operate | 1. Adjust contrast button on front bezel.  
3. Reset PRAM.  
4. Check yoke cable connection.  
5. Perform video adjustments. Refer to “Video” in Adjustments chapter.  
6. Replace analog board.  
7. Replace CRT. |
| Out of convergence (color bleeds from text or lines) | 1. Perform convergence adjustment. Refer to “Convergence” in Adjustments chapter.  
2. Replace analog board.  
3. Replace CRT. |
## Video (Continued)

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Single vertical or horizontal line is displayed</td>
<td><strong>Note:</strong> A thin, gray, horizontal line may be visible across the bottom third of a lit screen. This line is inherent in the design of Trinitron monitors. Do not replace modules. Otherwise,</td>
</tr>
<tr>
<td></td>
<td>1 Replace analog board.</td>
</tr>
<tr>
<td></td>
<td>2 Replace CRT.</td>
</tr>
<tr>
<td>Predominant color tint or color cannot be adjusted</td>
<td><strong>1</strong> Perform video adjustments. Refer to “Video” in Adjustments chapter.</td>
</tr>
<tr>
<td></td>
<td><strong>2</strong> Replace analog board.</td>
</tr>
<tr>
<td></td>
<td><strong>3</strong> Replace CRT if red, green, or blue cannot be turned off using appropriate controls.</td>
</tr>
</tbody>
</table>
### Video (Continued)

| Screen is bright and audio is present, but no video information is visible | 1. Perform video adjustments. Refer to “Video” in Adjustments chapter.  
2. Replace analog board.  
3. Replace chassis harness cable.  
4. Replace CRT. |
|---|---|
| Picture breaks into diagonal lines, or picture rolls vertically or horizontally | 1. Perform video adjustments. Refer to “Video” in Adjustments chapter.  
2. Replace analog board. |
| Black screen spots (burnt phosphors) | Replace CRT. |
### Video (Continued)

<table>
<thead>
<tr>
<th>Issue</th>
<th>Steps</th>
</tr>
</thead>
</table>
| Screen jitters or flashes  | 1. Verify that adjacent computer equipment is properly grounded. Move electrical devices away from monitor.  
                               Temporarily shut off all fluorescent lights in area.  
                               2. Check that all ground cables are secure.  
                               4. Replace analog board. |
| Out of focus               | 1. Perform focus adjustment. Refer to “Focus” in Adjustments chapter.  
                               2. Replace analog board.  
                               3. Replace CRT only if one part of display remains out of focus despite adjustment of focus controls to their limits. |
**Video (Continued)**

Flashing or wavy screen, or monitor emits high-pitched noise

- Replace analog board.

Raster size too short/tall or narrow/wide

1. Adjust horizontal or vertical size control. Refer to Adjustments chapter.
2. Replace analog board.

Linearity bad (size of text/graphics differs at top, bottom, or sides of screen)

1. Perform video adjustments. Refer to “Video” in the Adjustments chapter.
2. Replace analog board.
### Video (Continued)

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Steps</th>
</tr>
</thead>
</table>
| Raster tilted or shifted      | 1 Verify that adjacent computer equipment is properly grounded. Move electrical devices away from monitor. Temporarily shut off all fluorescent lights in area.  
                              | 2 Perform appropriate geometric adjustments (see Adjustments chapter).  
                              | 3 Perform yoke adjustment. Refer to “Yoke” in Adjustments chapter.  
                              | 4 Replace analog board.                                               |
| Raster distorted (barrel-shaped, corners not square, stretched or compressed at top of display, or sides not perpendicular) | 1 Verify that adjacent computer equipment is properly grounded. Move electrical devices away from monitor. Temporarily shut off all fluorescent lights in area.  
                              | 2 Perform appropriate geometric adjustments (see Adjustments chapter).  
                              | 3 Replace analog board.                                               
                              | 4 Replace CRT (only in rare instances).                               |
**Video (Continued)**

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Action</th>
</tr>
</thead>
</table>
| Raster not centered    | 1 Verify that adjacent computer equipment is properly grounded. Move electrical devices away from monitor. Temporarily shut off all fluorescent lights in area.  
                          | 2 Adjust horizontal or vertical center control. Refer to Adjustments chapter.  
                          | 3 Replace analog board.                                                |
**Floppy Drive**

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Audio and video are present, but internal</td>
<td>1. Replace bad disk with known-good disk.</td>
</tr>
<tr>
<td>floppy drive does not operate</td>
<td>2. Replace floppy drive.</td>
</tr>
<tr>
<td></td>
<td>3. Replace logic board. Retain customer’s SIMMs.</td>
</tr>
<tr>
<td></td>
<td>4. Replace chassis harness cable.</td>
</tr>
<tr>
<td>Disk ejects; display shows icon with blinking</td>
<td>1. Replace bad system disk with known-good system disk.</td>
</tr>
<tr>
<td>“X”</td>
<td>2. Replace floppy drive.</td>
</tr>
<tr>
<td></td>
<td>3. Replace logic board. Retain customer’s SIMMs.</td>
</tr>
<tr>
<td></td>
<td>4. Replace chassis harness cable.</td>
</tr>
<tr>
<td>Unable to insert disk all the way</td>
<td>1. To eject previously inserted disk, insert opened paper clip into</td>
</tr>
<tr>
<td></td>
<td>hole beside floppy drive.</td>
</tr>
<tr>
<td></td>
<td>2. Switch off system and hold mouse button down while</td>
</tr>
<tr>
<td></td>
<td>switching system on (to complete eject cycle).</td>
</tr>
<tr>
<td></td>
<td>3. Remove front drive bezel.</td>
</tr>
<tr>
<td></td>
<td>4. Replace floppy drive.</td>
</tr>
</tbody>
</table>
Floppy Drive  (Continued)

Does not eject disk
1 Insert opened paper clip into hole beside floppy drive.
2 Switch off system and hold mouse button down while switching system on (to complete eject cycle).
3 Remove front drive bezel.
4 Replace floppy drive.

Internal floppy drive runs continuously
1 Replace bad disk with known-good disk.
2 Replace floppy drive.
3 Replace logic board. Retain customer’s SIMMs.
### Hard Drive

| Internal or external hard drive does not operate | 1. Verify that SCSI loopback card is not attached. |
| | 2. Verify that external drive is properly terminated. |
| | 3. Replace hard drive. |
| | 4. Replace logic board. Retain customer’s SIMMs. |
| Works with internal or external SCSI device but does not work with both | 1. Verify that SCSI device ID switch setting on external device is higher than 0. Also verify that ID switch setting on external SCSI device does not duplicate ID switch settings on any other attached external SCSI devices. |
| | 2. Replace terminator on external SCSI device. |
| | 3. Replace SCSI select cable. |
CD-ROM Drive

CD-ROM drive does not accept disc
1 Replace disc (if dirty or damaged).
2 Remove front drive bezel.
3 Replace CD-ROM drive mechanism.
4 Replace chassis harness cable.

Volume control does not operate correctly
1 Reset PRAM.
2 Replace chassis harness assembly.

Macintosh cannot mount CD-ROM drive
1 Verify proper software installed.
2 Start up from known-good Disk Tools or external SCSI device.
3 Replace CD-ROM drive mechanism.
**Peripheral**

<table>
<thead>
<tr>
<th>Problem Description</th>
<th>Steps</th>
</tr>
</thead>
</table>
| Cursor does not move                 | 1. Check mouse connection.  
                                        | 2. If mouse was connected to keyboard, connect it to rear ADB port instead. If mouse works, replace keyboard.  
                                        | 3. If mouse does not work in any ADB port, replace mouse.  
                                        | 4. Reset PRAM.  
                                        | 5. Replace logic board. Retain customer’s SIMMs. |
| Cursor moves, but clicking the mouse button has no effect | 1. Replace mouse.  
                                        | 2. Replace logic board. Retain customer’s SIMMs. |
Peripheral (Continued)

Cannot double-click to open application, disk, or server

1. Remove extra system files on hard drive.
2. Clear parameter RAM. Hold down <Command> <Option> <P> <R> keys during system startup but before “Welcome to Macintosh” appears.
3. If mouse was connected to keyboard, connect it to rear ADB port instead. If mouse works, replace keyboard.
4. If mouse does not work in any ADB port, replace mouse.
5. Replace logic board. Retain customer’s SIMMs.

No response to any key on keyboard

1. Check keyboard connection to ADB port.
2. Replace keyboard cable.
3. Replace keyboard.
4. Replace logic board. Retain customer’s SIMMs.
## Peripheral (Continued)

<table>
<thead>
<tr>
<th>Known-good ImageWriter or ImageWriter II does not print</th>
<th>1. Make sure that Chooser and Control Panel are set correctly.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2. Replace printer driver and system software with known-good.</td>
</tr>
<tr>
<td></td>
<td>3. Reset PRAM.</td>
</tr>
<tr>
<td></td>
<td>4. Replace printer interface cable.</td>
</tr>
<tr>
<td></td>
<td>5. Replace logic board. Retain customer’s SIMMs.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Known-good LaserWriter does not print</th>
<th>1. Make sure that Chooser and Control Panel are set correctly.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2. Replace printer driver and system software with known-good.</td>
</tr>
<tr>
<td></td>
<td>3. Reset PRAM.</td>
</tr>
<tr>
<td></td>
<td>4. Refer to Network and Communications manual.</td>
</tr>
</tbody>
</table>
### Miscellaneous

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Step 1</th>
<th>Step 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clicking, chirping, or thumping sound</td>
<td>Replace analog board.</td>
<td>Replace logic board. Retain customer’s SIMMs.</td>
</tr>
<tr>
<td>Smoke/odor</td>
<td>Inspect analog and logic boards for obvious signs of burnt components.</td>
<td>Replace analog board.</td>
</tr>
<tr>
<td>No video, no audio, and no drive operation</td>
<td>Connect power cord.</td>
<td>Switch power on.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Replace power cord.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Replace keyboard.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Replace analog board.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Replace logic board. Retain customer’s SIMMs.</td>
</tr>
</tbody>
</table>
### Miscellaneous (Continued)

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Action 1</th>
<th>Action 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>Screen shows “Sad Macintosh” icon and black vertical lines; screeching sound</td>
<td>1 Replace RAM SIMMs on logic board.</td>
<td>2 Replace logic board. Retain customer's SIMMs.</td>
</tr>
<tr>
<td>Headphone jack does not operate correctly</td>
<td>1 Verify that headphone jack is seated properly.</td>
<td>2 Replace chassis harness assembly.</td>
</tr>
<tr>
<td>“Sad Macintosh” icon</td>
<td>1 Replace bad disk with known-good disk.</td>
<td>2 Remove all internal and external IDE and SCSI devices. If flashing “?” appears, reconnect devices one at a time and perform software troubleshooting on device that reproduces the issue.</td>
</tr>
<tr>
<td></td>
<td>3 Replace RAM SIMMs on logic board.</td>
<td>4 Replace logic board. Retain customer's SIMMs.</td>
</tr>
</tbody>
</table>
Take Apart
Macintosh TV
Rear Housing

No preliminary steps are required before you begin this procedure.

⚠️ **Warning:** This product contains high voltage and a high-vacuum picture tube. To prevent serious injury, review CRT safety in Bulletins/Safety.

**Caution:** Never use a grounding wriststrap until after discharging the CRT.
1 Using a torx screwdriver, remove the five screws.
2 Lift off the rear cover.
Take Apart

Fan

Before you begin, remove the rear cover.

⚠️ **Warning:** This product contains high voltage and a high-vacuum picture tube. To prevent serious injury, review CRT safety in Bulletins/Safety.

**Caution:** Never use a grounding wriststrap until after discharging the CRT.
Push out the two latches and remove the fan assembly.
Analog Board

Before you begin, do the following:
- Remove the rear cover
- Discharge CRT
- Remove anode cap

⚠️ Warning: This product contains high voltage and a high-vacuum picture tube. To prevent serious injury, review CRT safety in Bulletins/Safety.

⚠️ Caution: Never use a grounding wriststrap until after discharging the CRT.
1 Disconnect the two ground cables from the degauss panels.
2. Disconnect the infrared receiver connector.
3 Disconnect the following cables from the analog board:
   • Degauss cable from BP2 (use a small screwdriver to release the latch)
   • CRT cable from BD1

4 Remove the wires from the cable retainer.

Replacement Note: If you are replacing the analog board, remove the cable retainer and reinstall it on the new board.
5 **Caution:** Twisting, bending, or applying force to the video board assembly could damage the neck of the CRT. Be sure to pull the CRT board assembly straight off the CRT.

Remove the CRT board assembly from the neck of the CRT.
6 Remove the analog board.

Replacement Note: Perform the cutoff adjustment whenever you replace the analog board. See “Video” in the Adjustments chapter.
I/O Door

No preliminary steps are required before you begin this procedure.
1. Remove the two screws (if present).
2. Push down on the two tabs and remove the I/O door.
Logic Board

Before you begin, remove the I/O door.

**Caution:** You can access and remove the Macintosh TV logic board merely by removing the I/O door at the rear of the machine. Although upgrading the logic board is now extremely easy, do not neglect to follow proper ESD precautions: use a grounded workbench pad, and always wear a grounding wriststrap.
Take Apart

Logic Board

Pull out the logic board.
Tuner Assembly

Before you begin, remove the following:
• I/O door
• Logic board
1 Turn over the logic board.

2 Using needlenose pliers, carefully twist the mounting tab of the tuner.
3 Turn over the logic board.

4 Pull straight up on the tuner assembly and remove it from the logic board.
Drive Bezel

No preliminary steps are required before you begin this procedure.
Using a flat-blade screwdriver, push up the latch. Pull down and remove the drive bezel.
Take Apart Floppy Drive - 20

Floppy Drive

Before you begin, remove the drive bezel.

Caution: You can access and remove the Macintosh TV floppy drive merely by removing the drive bezel at the front of the machine. Although upgrading the floppy drive is now extremely easy, do not neglect to follow proper ESD precautions: use a grounded workbench pad, and always wear a grounding wriststrap.
1 Push down the latch and pull out the floppy drive.
2 Pull out the floppy drive connector adapter.

3 **Replacement Note:** Be sure to reinstall the floppy drive connector adapter on the replacement floppy drive.
4 Remove the four mounting screws and remove the floppy drive from the carrier.
5 Pull out the sides of the floppy drive shield, lift the back of the shield, and remove it from the floppy drive.
CD-ROM Drive

Before you begin, remove the drive bezel.

Caution: You can access and remove the Macintosh TV CD-ROM drive merely by removing the drive bezel at the front of the machine. Although upgrading the CD-ROM drive is now extremely easy, do not neglect to follow proper ESD precautions: use a grounded workbench pad, and always wear a grounding wriststrap.
1 Pull up the latch and pull out the CD-ROM drive.
2 Pull out the CD connector adapter and the CD audio adapter.

_Replacement Note:_ Be sure to reinstall the CD connector adapter on the replacement CD-ROM drive.
3 Remove the four mounting screws and remove the CD-ROM drive from the carrier.

Replacement Note: Replace the carrier on the new CD-ROM drive.
Hard Drive

Before you begin, remove the I/O door.

Caution: You can access and remove the Macintosh TV hard drive merely by removing the I/O door at the rear of the machine. Although upgrading the hard drive is now extremely easy, do not neglect to follow proper ESD precautions: use a grounded workbench pad, and always wear a grounding wriststrap.
1 Push down the latch and remove the hard drive.
2. Pull out the hard drive connector adapter.

Replacement Note: Be sure to reinstall the hard drive connector adapter on the replacement hard drive.
3  Remove the four screws.
4  Remove the hard drive from the carrier.

Replacement Note: Replace the carrier on the new hard drive.
Chassis Harness Assembly

Before you begin, remove the following:

- Drive bezel
- I/O door
- CD-ROM drive
- Floppy drive
- Hard drive
- Logic board
- Rear housing
- Analog board
Warning: This product contains high voltage and a high-vacuum picture tube. To prevent serious personal injury or equipment damage, review CRT safety in Bulletins/Safety.

Warning: Never use a grounding wriststrap until after discharging the CRT.

1. Discharge the CRT.
2. Press in the four latches and lift off the chassis harness assembly.
Chassis Harness Take Apart Strategy

Background
After product introduction, Apple Service adjusted the service strategy for the chassis harness assembly in Mac TV, LC 500 Series, and Performa 500 Series computers. Originally, the chassis harness assembly was a single service assembly. As of November 1994, the chassis harness assembly is divided into several service piece parts.

Identifying the Chassis Harness Assembly
There are three slightly different chassis harness assemblies and Apple service strategy varies with the type of chassis. The three chassis harness assemblies differ according to the combination of floppy and CD-ROM drives they support.
• Chassis 922-1824 supports the auto-insert Apple SuperDrive and CD-ROM drives earlier than the 300i+. This chassis requires a floppy drive adapter, and the CD-ROM connector bridge is about 1-1/2 inches above the CD-ROM drive bay.

• Chassis 922-0557 supports the manual-insert Apple SuperDrive and CD-ROM drives earlier than the 300i+. This chassis uses a ribbon cable to connect the floppy drive, and the CD-ROM connector bridge is about 1-1/2 inches above the CD-ROM drive bay.

• Chassis 922-0767 supports the manual-insert Apple SuperDrive and the 300i+ CD-ROM drive. This chassis uses a ribbon cable to connect the floppy drive, but the CD-ROM connector bridge is only 1/2 inch above the CD-ROM drive bay.

**Service Parts Now Available for Chassis 922-1824 and 922-0557**

- 076-0488 Shield Kit (EMI shielding)
- 922-1825 PCBA Front Panel (front panel control board)
- 922-1826 Speaker Assembly (speaker and wire)
- 922-0117 Screw
- 076-0489 Chassis Kit (bare chassis)
- 922-0503 FoxConn Cable Assembly (logic board connector and cable assembly)
Service Parts Now Available for Chassis 922-0767

076-0488 Shield Kit (EMI shielding)

922-1825 PCBA Front Panel (front panel control board)

922-1826 Speaker Assembly (speaker and wire)

922-0117 Screw
Chassis Harness Take Apart Procedures

First remove the chassis harness assembly.

EMI Shields

1. Remove the EMI shields in this order: lower shield, front drive and speaker shield, top panel shield.

2. Remove the front panel control board shield if it is present.
Speaker Assembly

First remove the EMI shields.

**Caution:** The speaker wire connections on the chassis cable bridge are very fragile. Avoid removing or replacing the speaker wires unless you need to replace the chassis or have isolated the problem to the speaker wires. (That is, replace and test the speakers, front panel control board, and analog board first.)
1 Disconnect the speaker wire spade connector from the back of the speaker.

2 Remove the Phillips screws from the front of the speaker.

Replacement Note: Detach the replacement speaker from its wires and connect the replacement speaker to the original speaker wires.

**Speaker Wires**

Note: The speaker wire connectors are very fragile.

1 Look down on the chassis cable bridge and locate the notches in the cable bridge on top of the wire connectors.

2 Using a jeweler's screwdriver, very gently press down on the tab in the middle of the wire connector. You will feel or hear a snap.
3 Slide out the wire connector.

**Replacement Note:** The analog board slides into the computer and completes the connection to the speaker wires; thus, the speaker wire connectors must sit securely in the cable bridge.

4 Slide the speaker wire connector into its position in the cable bridge and press up until the connector is secure. You may need to use a jeweler's screw driver to adjust the small metal tab in the center of the speaker wire connector.
**Front Panel Control Board**

First remove the EMI shields.

1. Disconnect the front panel control cable.
2. Remove the Phillips screw and remove the board.
Take Apart Chassis Harness Assembly - 44

Logic Board Connector and Cable Assembly

First remove the EMI shields, speaker assembly, and front panel control board.

Overview of removal procedures (Detailed steps follow the overview.)

First disconnect all the connections from the top of the chassis. Then route the cables through to the underside of the chassis and disconnect the logic board connector.
1 Stand at the front of the chassis, looking down at the top of the chassis, and disconnect the following in the order listed: analog board connector, CD-ROM drive connector, and hard drive connector. (The connector tabs operate much like large-scale SIMM slot connectors on logic boards.)
Take Apart

2 Route the analog board and the CD-ROM/hard drive cables through the large square hole behind the CD-ROM drive bay.

3 Push the floppy drive cable (if present) and front panel control cable to the underside of the chassis.

4 Turn the chassis over and stand at the rear of the chassis.

5 Release the three tabs from the sides and center of the logic board connector and remove the logic board connector and cable assembly.
Overview of replacement procedures (Detailed steps follow the overview.)

Connect the logic board connector to the underside of the chassis, route the cables through the appropriate openings, and connect the connectors on the top and front of the chassis. After replacing the logic board connector and cable assembly, replace the speakers, front panel control board, and EMI shields.

1. Place the chassis with the underside facing up and the speakers facing away from you.
2. Arrange the logic board connector and cable assembly as shown.

3. Face the connector slot of the logic board connector toward the rear and from the back of the connector route the CD-ROM/hard drive, analog, and floppy drive cables under the connector. Extend the control panel connector cable from the back of the logic board connector toward the front of the chassis.
Logic Board Connector and Cable Assembly

1. Slide the side extension of the logic board connector down the front side of the small keyed tabs. The logic board connector will snap into place.

   **Note:** Be sure the center tab snaps into place at the same time.

2. Route the front panel control cable through the hole in the front of the chassis.
3 Route the floppy drive cable through its opening at the back of the floppy drive bay.

4 Carefully route the analog and CD-ROM/hard drive cables through the large opening behind the CD-ROM drive bay.

5 Turn over the chassis so that the top is up and the speakers are at the front, facing you.

**Important:** Be sure to reconnect the CD-ROM, hard drive, and analog connectors in the proper order. When you position the CD-ROM, hard drive, and analog connectors, be sure that the power cables are placed toward the outside of the chassis and the data ribbon cables are placed toward the inside of the chassis.

6 Locate the CD-ROM, hard drive, and analog connectors.

7 Position the CD-ROM connector with the connector slot.
facing the front of the chassis and the power cables facing toward the outside edge of the chassis. Slip the connector extension through the slot in the side of the chassis and slide the connector into place.

8 Position the hard drive connector with the connector slot facing the rear of the chassis and the power cables facing toward the outside edge of the chassis. Slip the connector extension through the slot in the side of the chassis and slide the connector into place.

9 Position the analog board connector with the connector slot facing the rear and the power cables facing toward the outside edge of the chassis. You will have to route the cable under the connector (between the connector and the cable bridge). Slightly push forward one of the keyed tabs and slide the connector into place.
10 To replace the speakers, front control panel board, and EMI shields, reverse the take-apart procedures above. Pay attention to the caution regarding the fragility of the speaker wire connectors and their replacement procedures.
CRT

Before you begin, remove the following:
• Drive bezel
• I/O door
• CD-ROM drive
• Floppy drive
• Hard drive
• Logic board
• Rear cover
• Analog board
• Chassis harness assembly
Warning: This product contains high voltage and a high-vacuum picture tube. To prevent serious injury, review CRT safety in Bulletins/Safety.

Warning: Never use a grounding wriststrap until after discharging the CRT.

1 Remove the four mounting screws and lift off the two degauss panels.
2 Lift off the CRT.

Replacement Note: Be sure the infrared receiver cable is not caught under the CRT.
Infrared Receiver

Before you begin, remove the following:
• Drive bezel
• I/O door
• CD-ROM drive
• Floppy drive
• Hard drive
• Logic board
• Rear cover
• Analog board
• Chassis harness assembly
• CRT
⚠️ Warning: This product contains high voltage and a high-vacuum picture tube. To prevent serious injury, review CRT safety in Bulletins/Safety.

⚠️ Warning: Never use a grounding wriststrap until after discharging the CRT.

Push out the two latches and remove the infrared receiver.
Front Bezel

To remove the front bezel, remove the following:
- Drive bezel
- I/O door
- CD-ROM drive
- Floppy drive
- Hard drive
- Logic board
- Rear cover
- Analog board
- Chassis harness assembly
- CRT
- Infrared receiver
⚠️ **Warning:** This product contains high voltage and a high-vacuum picture tube. To prevent serious injury, review CRT safety in Bulletins/Safety.

**Caution:** Never use a grounding wriststrap until after discharging the CRT.
Battery Verification

Before you begin, remove the following:
• I/O door
• Logic board

⚠️ Warning: If handled or discarded improperly, the lithium battery in the computer could explode. Review battery handling and disposal instructions in Bulletins/Safety.
Caution: Review the ESD precautions in Bulletins/Safety.

1. Set the voltmeter to the 10 volts DC scale.

2. Hold the positive probe of the voltmeter to the positive end of the battery and the negative probe to the negative end of the battery.

3. If the battery voltage is below 3.0 volts, replace the battery. Refer to “Battery Replacement” in this chapter.
Battery Replacement

Before you begin, remove the following:
• I/O door
• Logic board

⚠️ Warning: If handled or discarded improperly, the lithium battery in the computer could explode. Review battery-handling and disposal instructions in Bulletins/Safety.
**Caution:** To prevent ESD damage to components, wear a grounding wriststrap and use a grounded workbench pad. Review the ESD precautions in Bulletins/Safety.

1. Insert a small flat-blade screwdriver into the top of the battery holder cover and gently push down and out with the screwdriver to release the tab.

2. Repeat on the other end and remove the cover from the battery holder.
3 Grasp the battery and remove it from the holder.

4 Return the battery to Apple for proper disposal. For battery packaging and labeling information, refer to the instructions in Bulletins/Safety.
Geometry

Before you begin, remove the rear cover.

⚠️ **Warning:** This product contains high voltage and a high-vacuum picture tube. To prevent serious injury, review CRT safety in Bulletins/Safety.
Note: The controls on this monitor require a small hex-head plastic tool to make adjustments. If the tool is long, it will be too flexible, which will make fine adjustments difficult. Use a short hex-head plastic tool to minimize flexing. Do not use metal alignment tools—they are a shock hazard.
1. Use Display Service Utility to display the All-White Screen test pattern.

2. Using a hex-head plastic adjustment tool, adjust the vertical center (VS) control until the raster is centered (top to bottom) in the display area.
Horizontal Center

Using a hex-head plastic adjustment tool, adjust the horizontal center (HS) control until the raster is centered (side to side) in the display area.
**Vertical Size**

1. Using a hex-head plastic adjustment tool, adjust the vertical height (VH) control until the raster height is 7 inches (± 1/8 inch) or 176 mm (± 2 mm).

2. Verify this height. If it is off, repeat the vertical size adjustment and, if necessary, the vertical center adjustment.
Horizontal Size

Note: Due to video features and timing differences across the Apple line of Macintosh computers, the width of the raster/image area on the Macintosh TV screen may vary up to 3/16 inch at each side of the screen. Perform the horizontal size adjustment to set the display to its proper width.
Using a hex-head plastic adjustment tool, adjust the horizontal width (HW) control until the raster is 9 1/4 inches (± 1/8 inch) or 235 mm (± 2 mm).
Focus

1. Use Display Service Utility to display the Focus test pattern.

2. Using a hex-head plastic adjustment tool, adjust the focus control until the Focus test pattern is as clear as possible.
Before you begin, remove the rear cover.

**Warning:** This product contains high voltage and a high-vacuum picture tube. To prevent serious injury, review CRT safety in Bulletins/Safety.

**Note:** Perform the cutoff adjustment prior to adjusting the white balance.
Replacement Note: Perform the cutoff adjustment whenever you replace the CRT or the analog board.
Cutoff

Note: Perform the cutoff and white balance adjustments after the monitor has been on for at least 10 minutes.

1. Use Display Service Utility to display the Gray Bars test pattern.
2. Press the Contrast Up button and set screen contrast to maximum.
3 Select the Brightness Control Panel from the Apple menu. Drag the brightness control to midrange.

4 Using a hex-head plastic adjustment tool, set the red (RB), green (GB), and blue (BB) background controls to the full counterclockwise positions.
Note: To set the green and blue drive controls to their 3/4 position, turn the controls to their full clockwise position and then turn back 1/4 turn counterclockwise.

5. Set the green (GG) and blue (BG) drive controls clockwise to their 3/4 position.

6. Set the sub-contrast control (SC) to its full clockwise position.
7 Using a hex-head plastic adjustment tool, adjust VG2 until the first bar in the test pattern is completely black and the second bar is barely visible.

8 Set the sub-contrast control (SC) to the center position.
Notes:

- Perform the cutoff and white balance adjustments after the monitor has been on for at least 10 minutes.

1. Use Display Service Utility to display the Gray Bars test pattern.
2. Press the Contrast Up button and set screen contrast to maximum.
3 Select the Brightness Control Panel from the Apple menu. Drag the brightness control to midrange.

4 Note the predominant color.

5 Using a hex-head plastic adjustment tool, alternately adjust the red (RB), green (GB), and blue (BB) background controls until there is no predominant color in the four darkest bars.
Note: The darkest bar must remain completely black throughout the rest of the procedure. If you notice a predominant color in the darkest bar, readjust the appropriate background control.

6 If necessary, adjust the blue (BG) and green (GG) drive controls until there is no predominant color in the four brightest bars.

7 Check the four darkest bars, and if necessary, adjust the red (RB),
green (GB), and blue (BB) background controls until there is no predominant color.

8 Use Display Service Utility to display the All-White Screen.

9 Using the light meter, adjust the sub-contrast control (SC) until the luminance measures 33 foot Lamberts (± 3 foot lamberts), which on the light meter is
   • Model R77: 25 on the bottom scale
   • Model L-248: middle of the scale
• Model 246: 25 on the red scale

**Important:** Over time, light meter tolerance can vary. If you doubt your meter’s accuracy, verify the readings with a known-good light meter or photometer.
Convergence

Before you begin, remove the rear cover.

⚠️ Warning: This product contains high voltage and a high-vacuum picture tube. To prevent serious injury, review CRT safety in Bulletins/Safety.
1 Use Display Service Utility to display the Crosshatch I test pattern.

2 Using a hex-head plastic adjustment tool, adjust the convergence control on the CRT video board for best overall convergence.
3 Using a hex-head plastic adjustment tool, adjust the N/S amp control for best convergence of horizontal lines at the top and bottom of the screen.

4 Adjust the lower correction control for best convergence of vertical lines at the bottom of the screen.

5 Adjust the upper correction control for best convergence of vertical lines at the top of the screen.
Geometric Distortion

Before you begin, remove the rear cover.

⚠️ **Warning:** This product contains high voltage and a high-vacuum picture tube. To prevent serious injury, review CRT safety in Bulletins/Safety.
1. Use Display Service Utility to display the Crosshatch I test pattern.

2. Verify that the boxes on the top row are the same size as the boxes on the bottom row, and the boxes on the left side are the same size as the boxes on the right side.
Warning: The entire yoke assembly has very high voltage. To prevent electrical shock, do not touch the yoke assembly, the anode wire, or the yoke wires.

3 To determine which control to adjust, compare the display with the distortions shown.

4 Using a hex-head plastic adjustment tool, adjust the control (see next page for control locations).
5 Using a hex-head plastic adjustment tool, adjust the control that is appropriate for the distortion.

6 If the display is so distorted that you can't tell which adjustments to make, perform the adjustments in the following sequence:
   • Pin Phase (KS)
   • Vertical Angle (PR)
   • Horizontal Bow (PB)

7 If the display is still distorted, repeat the vertical angle and pin...
phase adjustments. If you can't correct the distortion, replace the analog board. See “Analog Board” in the Take Apart chapter.
Yoke

Before you begin, remove the rear cover.

⚠️ Warning: This product contains high voltage and a high-vacuum picture tube. To prevent serious injury, review CRT safety in Bulletins/Safety.
Warning: Because you must make yoke adjustments from the rear of the computer, use a mirror to view the computer screen. Do not reach around the computer to adjust collars and rings.

Note: If you replace the CRT, you will probably need to adjust the yoke.
1 Using an insulated Phillips screwdriver, loosen the yoke clamp screw two or three turns.

2 Switch on the computer.

3 With one hand, grasp the plastic yoke collar and rotate it until the top and bottom edges of the picture are parallel with the top and bottom of the bezel.
4 Switch off and unplug the computer.
5 Discharge the CRT.
6 Hold the plastic yoke collar in position and carefully tighten the yoke clamp screw so that the collar cannot slip. Do not overtighten the screw.
7 Replace the rear cover and switch on the computer.
8 Verify that the top and bottom edges of the picture are parallel with the top and bottom of the bezel.
Light Meter Setup

This topic covers setup for three light meter models: R77, L-248, and 246. Model R77 (Apple part number 076-0310) is the newest model available.

Model R77

The R77 light meter is capable of reading luminance from 10 to 1,000 footcandles (fc).

Before you begin, remove the 10X multiplier plate.
from the lens.

Three scales are shown on the light meter:
- 200-1000 fc
- 50-250 fc
- 10-50 fc

Because display screen luminance typically ranges from 10 to 50 fc, take readings from the bottom scale only.
To measure a display screen’s luminance,

1. Set the scale switch to the bottom position (to set up the 10-50 fc scale).

2. Place the lens against the middle of the screen and read the bottom scale.

**Note:** When the light meter is not in use, slide the scale switch to its top position, and store the meter in its protective case.

**Important:** If you suspect the light meter is giving false
Adjustments

readings, verify the readings with a known-good light meter or photometer. Also check the age of the R77 light meter by its four-digit manufacturing date stamp (such as 0398 for March 1998).

Caution: Dropping the meter can permanently damage its accuracy. A shock-damaged meter might read incorrectly or its pointer may not drop to zero.
Model L-248

1. Press the red button on the back of the light meter. If the reading is out of the red area, replace the battery.

2. Move the side switch to its upper position so that the scale reads 10 through 18.

3. Uncover the lens of the meter.

4. Place the lens against the middle of the screen and press the read button to read the scale.
Model 246

1. Remove the metal slide, if installed, from the top of the light meter.
2. Install the white lens with the red dot.
3. Rotate the swivel head so the lens of the meter faces the monitor.
4. Place the lens against the middle of the screen and read the scale.
Exploded View

- **Rear Housing**: 922-0883
- **Fan**: 922-1803
- **Rear Case Access Cover**
- **Screw (5)**
- **Rubber Feet**
- **Internal Microphone Assembly**
- **Front Bezel**: 922-0881
- **Drive Bezel**: 922-0882
- **Floppy Drive Shield**: 922-1808
- **Floppy Drive**: 661-0474
- **Floppy Drive Carrier**: 922-1807
- **CD-ROM Drive**: 661-0023
- **CD-ROM Drive Carrier**: 922-0850
- **CD Connector Adapter**: 922-1821
- **Screw (4)**
- **Chassis Harness Assembly**: 922-0767 922-1824
- **Logic Board**: 6ii61-1724
- **Analog Board**: 661-0872
- **Hard Drive Connector Adapter**: 922-1820
- **Hard Drive**: 661-1750
- **Hard Drive Carrier**: 922-1806
- **Screw (4)**
- **I/O Door**: 922-0884
- **CRT**: 661-1666
- **Screw**
- **Rear Case Access Cover Shield**
- **Drive Bezel**: 922-0882
- **Rubber Feet**
- **Logic Board**: 6ii61-1724
- **Chassis Harness Assembly**: 922-0767 922-1824
- **CD Audio Adapter**: 922-1822
- **CD Connector Adapter**: 922-1821
- **Screw (4)**